# F.No.12/6/2013-P&C Government of India Ministry of Finance Department of Financial Services (P&C Section)

3rd Floor, Jeevan deep Building, 10, Parliament Street, New Delhi-110001 Dated: December 2019.

# **OFFICE ORDER**

Sub:- Appointment of Central Public Information Officers (CPIOs)/Appellate Authorities (AAs) in the Department of Financial Services under section 5(1) and (2) of the Right to Information Act, 2005.

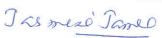
In continuation of this Department's Office Order of even number dated 05.09.2019, consequent upon the changes due to postings/transfers/promotions/superannuation etc. of the officers in the Department of Financial Services, the list of **Central Public Information Officers (CPIOs)/Appellate Authorities (AAs)** is hereby modified as under:

# <u>List of Central Public Information Officers (CPIOs)/Appellate Authorities (AAs)</u> in the Department of Financial Services

Sr. No.	e-mail address, telephone number of	telephone number of Appellate Authority	Details of allocated work
(1)	(2)	(3)	(4)
	Ms./Shri	Ms./Shri	
1.	S.K. Roy Under Secretary <u>usbo1-dfs@nic.in</u> (Tel. No. 23748766)	S.R.Mehar Deputy Secretary sewa.mehar66@nic.in (Tel.No.23362133)	Banking Operations – I (BO-I) – Appointment of Governor/Deputy Governor of RBI, Chairman & MDs of SBI, CMDs and EDs of Nationalised Banks, CMDs of NABARD; appointments of Whole Time Director in IDBI, salary allowances and other terms and conditions of Whole Time Directors of PSBs and NABARD; constitution of Boards of Directors of RBI and PSBs: appointment of Workmen Employee Directors, appointment of Part Time Non Official Directors and Officer Employee Directors of PSBs.
2.	A.K. Ghosh Under Secretary  usboa-dfs@nic.in (Tel. No. 23748755)	Dr. Sanjay Kumar Director  sanjay.k76@gov.in (Tel. No. 23748642)	<ul> <li>Banking Operation &amp; Accounts (BOA-I)</li> <li>Preparation of annual consolidated review on the working of Public Sector Banks (PSBs) and laying it on the Tables of both Houses of Parliament.</li> <li>Pattern of accounting and final accounts in Public Sector Banks.</li> <li>Study and analysis of the working results of PSU Banks.</li> <li>Taxation matters of PSBs/FIs.</li> <li>Dividend payable to Central Government</li> </ul>



Sr. No.	e-mail address telephone number of Central Publi	Name, Designation, e- mail address and telephone number of Appellate Authority r (AA)	The state of the s
(1)	(2)	(3)	(4)
3.	Shri Incretes I		<ul> <li>by PSBs.</li> <li>Scrutiny of the annual financial reviews of PSBs conducted by RBI under Section 35 of the Banking Regulation Act, 1949 and follow up action.</li> <li>Capital restructuring of PSBs (including restructuring of weak PSBs) and Government's contribution to share capital, public issue of banks.</li> <li>Release of externally aided grants to ICICI Bank under USAID.</li> <li>Disputes and arbitration between PSBs and between PSBs and other Govt. Departments/PSEs.</li> <li>Appointment of advocates in PSBs.</li> <li>Residuary matters of Portuguese Banks in Goa.</li> <li>Opening and shifting of administrative offices of banks.</li> <li>All Policy matters related to Banking Operation such as Licensing, amalgamation, reconstruction, moratorium funds, and acquisition of private sector banks</li> <li>Functioning of PSBs.</li> <li>Notification regarding exemption from various sections of the Banking Regulation Act, 1949 and appointment of appellate authority to hear appeals under BR Act and Banking Companies (Acquisition and Transfer of Undertakings) Act of 1970 and 1980.</li> <li>Administration of all Acts/ Regulations/ Rules related to Public Sector Banks, RBI and State Level Banks.</li> </ul>
J.	Shri Jnanatosh Roy Under Secretary inanatosh.roy@nic.in boa2-dfs@nic.in (Tel. No. – 23748751)	Alok Tiwari Deputy Secretary  alok.tiwari2007@gov.in	complaints and other matters relating to above works.  All matters related to NPA/Stressed Assets (other than Sectoral Stress), including relief measures by banks in area affected by natural calamities.

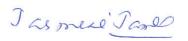


Sr. No.	e-mail address, telephone number of Central Public Information Officer (CPIO)	telephone number of Appellate Authority	I F
(1)	(2)	(3)	(4)
			<ul> <li>(SASF).</li> <li>Audit of banks, appointment and fixation of remuneration of auditors of PSBs/FIs.</li> <li>Laying of annual reports and audit reports etc., of PSBs in Parliament.</li> <li>Bank guarantees, Letters of Credit and Letters of Undertaking / Comfort by PSBs and related complaints.</li> <li>Citizen's Charter of PSBs/RBI.</li> <li>Acquisition/Leasing/Renting/Vacation of premises, Estate Officers under Public Premises Act, 1971.</li> <li>Operation of foreign banks in India (including IDC and FDI Policy matters).</li> <li>Banking Sector Reforms (includingEASE Index and PSB Reforms Agenda).</li> <li>NBFCs and Appellate Authority on NBFCs.</li> <li>Operational risk management (other than cyber-security and digital payments security), including frauds and fugitive offenders.</li> <li>Administration of all Acts/Regulations/Rules related to NBFCs and CICs.</li> <li>Statement of Intent / Key Performance Indicators / Performance evaluation of whole-time Directors.</li> <li>Overseas branches of Indian banks</li> </ul>
4.	Under Secretary <u>shiv.sharma67@nic.in</u> (Tel.No.23748750)	Gurdeep Singh Deputy Secretary  gurdeep.m@nic.in  (Tel.No.23748709)	General Administration (GA) -House-keeping, cleanliness, stores, canteen, R&I, library, Staff Car Drivers, vehicles to the officers of DFS, purchase of Computer Hardware and Maintenance of Computers, Printers and other equipments. Providing of Identity Cards to the Staff of DFS and CMDs/EDs/PROs of Public Sector Banks/Financial Institutions / Insurance companies, etc.
5.	Under Secretary <u>shiv.sharma67@nic.in</u>	Gurdeep Singh Deputy Secretary gurdeep.m@nic.in (Tel.No.23748709)	Cash Section: All matters pertaining to cash and accounts of the department.

I as or vie Tando

Sr. No.	e-mail address, telephone number of	telephone number of Appellate Authority	
(1)	(2)	(3)	(4)
6.	Kulbhushan Nayyar Under Secretary  usins2-dfs@nic.in (Tel.No.23748789)	Gurdeep Singh Deputy Secretary  gurdeep.m@nic.in (Tel.No.23748709)	Insurance-II (InsII)  Grievances - Public grievances against services provided by Public Sector Insurance Companies including AICL and IRDA other
	(Tel.No.23748789)	(Tel.No.23740709)	than on service matters; Periodical meetings of Public Grievances Officers of public sector insurance companies; Functioning of internal public grievances redressal machinery in public sector insurance companies; Functioning of external redressal machinery like Consumer Courts, Ombudsmen, Lok Adalats, MACT and Courts etc; Appellate Authority constituted under Section 110H of the Insurance Act 1938. Citizen's Charter of Non Life Insurance Companies.
			<b>Housekeeping -</b> Care taking and maintenance of computers, furniture, photocopiers etc. in Insurance Division. I-card for staff and executives of Insurance Companies.
			Insurance Sector Reforms - All matters relating to reforms in insurance sector; Reforms related amendments to Insurance Act, 1938, LIC Act, 1956, GIBNA, 1972, IRDA Act, 1999 and Actuaries Act, 2006; Implementation of Law Commission Reports.  Appointments - Policy issues concerning selection of Chief Executives in the PSU insurance companies including AICL; Appointment on the Boards of public sector non-life companies including AICL; Foreign deputation of Insurance executives; permission for Chief Executives of non-life companies including AICL.
			General Insurance: Review of the performance of General Insurance Companies including AICL; Matters relating to Insurance Schemes of Public Sector General Insurance Companies including AICL and audit paras thereon; Computerization of public sector general insurance companies; References relating to Surveyors and Agents of non-life PSICs; Foreign operations of public sector general insurance companies; Reference relating to Re-insurance, Third Party Administrators, Tariff Advisory Committee; Opening/ winding up of branches

Sr. No.	e-mail address, telephone number of	telephone number of Appellate Authority	
(1)	(2)	(3)	(4)
			; Administration of War Risk (Marine Hull) Reinsurance Schemes, 1976; Reference from RBI on permission for release of foreign exchange for insurance policy abroad; Laying down of Annual reports of General Insurance Companies/ GIC/ AICL; Administration of PP Act in non-life insurance companies and references relating to Estate matters in those companies.
			Coordination - Work relating to Budgeting, Tax proposals, Budget Announcements relating to insurance, Annual Report, Economic Survey, India Reference Annual, Economic Editors Conference, PMO/ Cabinet References, CII & FICCI, within Insurance Division, matter related to e-payments in Insurance Companies, computerization of Insurance Companies.
			Coordination work relating to the following Committees: - Standing Committee on Finance; Committee on Subordinate Legislation; Petitions Committee; Committee on Public Undertaking (COPU).  Others - WTO multi-lateral/ bilateral agreements; Inter-Government agreement between India and any other country.
7.	Suresh Chandra Arya Senior Research Officer sc.arya@nic.in (Tel.No.23748758)		Data Analysis (DA) - Reserve Bank of India Credit Policy – Busy Season – Slack Season and selective credit control; financial sector assessment and sectoral credit analysis;  Banking Statistics regarding bank deposits and advances; deposits and advances of banks; rates of interest on bank deposits and advances; Dissemination of results and important information relating to RBI, IBA, studies on banking reforms; analysis of other international reports relevant to banking sector in India; Analysis of Reports of committees on Financial Sector Reforms etc. Management Information System – collection, collation of data relating to Banking Industry. Result Framework Document (RFD), Economic Survey, Outcome Budget, Budget Announcement and all budget related



Sr. No.	e-mail address, telephone number of	Name, Designation, e- mail address and telephone number of Appellate Authority (AA)	Details of allocated work
(1)	(2)	(3)	(4)
			matters, PAC & CAG Audit Paras, Speeches of FM/MOS on different occasions. UN e-Government Index & Digital Services, Work related to committee of Financial Sector Statistics.
8.	Arun Kumar	Surender Singh	Welfare Section (Welfare) - Matters relating
	Under Secretary	Deputy Secretary	to recruitment, promotion and welfare
	sct@nic.in (Tel.No.23748725)	surender.singh64@gov.in (Tel. No. 23368993)	measures of SC/ST/OBC/PH and Exservicemen in PSBs/FIs; matter of policy regarding reservation for these categories in PSBs/FIs, Insurance Companies, reservation matters in RRBs etc.

- 2. In case of any dispute, the Deputy Secretary (Coordination) will mark the RTI Applications to the concerned CPIO and in this regard the decision of the Deputy Secretary (Coordination) will be final and binding.
- 3. In Case of absence of the nominated CPIO/AA in the office, the Link Officer appointed by the Establishment Section from time to time, will dispose of all RTI related matters in place of nominated CPIO/AA as regular basis.
- 4. In case of superannuation, transfer and promotion etc. of the existing CPIOs/Appellate Authorities, the incumbent Under Secretary and Director/Deputy Secretary, appointed by the Establishment Section, will be deemed as CPIO and Appellate Authority, respectively, till further appointment of CPIOs/AAs by the Coordination Section is made.

Jasmine James)

Nodal Officer (RTI) / Deputy Secretary (Coord.)

Tel.No.011-23748731

All Officers in DFS.

### Copy for Information to:-

- 1. PS to FM / PS to MOS (Finance).
- 2. PPS to Secretary (FS)
- 3. PPS to AS (FI), DFS.

### Copy also to:-

NIC, DFS, with the request to upload this Order in the website of DFS.