

**List of Central Public Information Officers (CPIOs)/Appellate Authorities (AAs)  
in the Department of Financial Services**

Sr. No.	Name, Designation, e-mail address, telephone number of Central Public Information Officer (CPIO)	Name, Designation, e-mail address and telephone number of Appellate Authority (AA)	Details of allocated work
(1)	(2)	(3)	(4)
	Ms./Shri	Ms./Shri	
1.	<b>Sh. Abhay Garg</b> Under Secretary.  <a href="mailto:usestt-dfs@nic.in">usestt-dfs@nic.in</a> (Tel No: 23748733)	<b>SudhirShyam</b> Director  <a href="mailto:sudhir.s@nic.in">sudhir.s@nic.in</a> (Tel.No.23748778)	<b>Establishment (Estt.)</b> – Matters pertaining to the Officers and Staff of DFS including RRs, appointment, ACRs, deputation(including abroad), training, IWSU, SIU, welfare, review of officers under FR 56(J), internal vigilance, staff grievances, pension, etc.; grant of various advances to officers and staff, payment of fees to advocates, settlement of medical claims and CGHS matters, family welfare programme.
2.	<b>Sanjay Kumar Mishra</b> Under Secretary  <a href="mailto:usbo1-dfs@nic.in">usbo1-dfs@nic.in</a> (Tel. No. 23748766)	<b>S.R.Mehar</b> Deputy Secretary  <a href="mailto:sewa.mehar66@nic.in">sewa.mehar66@nic.in</a> (Tel.No.23362133)	<b>Banking Operations – I (BO-I) –</b> Appointment of Governor/Deputy Governor of RBI, Chairman & MDs of SBI, CMDs and EDs of Nationalised Banks, CMDs of NABARD; appointments of Whole Time Director in IDBI, salary allowances and other terms and conditions of Whole Time Directors of PSBs and NABARD; constitution of Boards of Directors of RBI and PSBs: appointment of Workmen Employee Directors, appointment of Part Time Non Official Directors and Officer Employee Directors of PSBs.
3.	<b>A.K. Ghosh</b> Under Secretary  <a href="mailto:usboa-dfs@nic.in">usboa-dfs@nic.in</a> (Tel. No. 23748755)	<b>Dr. Sanjay Kumar</b> Director  <a href="mailto:sanjay.k76@gov.in">sanjay.k76@gov.in</a> (Tel. No. 23748642)	<b>Banking Operation &amp; Accounts (BOA-I)</b>  <ul style="list-style-type: none"> <li>• Preparation of annual consolidated review on the working of Public Sector Banks (PSBs) and laying it on the Tables of both Houses of Parliament.</li> <li>• Pattern of accounting and final accounts in Public Sector Banks.</li> <li>• Study and analysis of the working results of PSU Banks.</li> <li>• Taxation matters of PSBs/FIs.</li> <li>• Dividend payable to Central Government by PSBs.</li> <li>• Scrutiny of the annual financial reviews of PSBs conducted by RBI under Section 35 of the Banking Regulation Act, 1949 and</li> </ul>

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			<p>follow up action.</p> <ul style="list-style-type: none"> <li>• Capital restructuring of PSBs (including restructuring of weak PSBs) and Government's contribution to share capital, public issue of banks.</li> <li>• Release of externally aided grants to ICICI Bank under USAID.</li> <li>• Disputes and arbitration between PSBs and between PSBs and other Govt. Departments/PSEs.</li> <li>• Appointment of advocates in PSBs.</li> <li>• Residuary matters of Portuguese Banks in Goa.</li> <li>• Opening and shifting of administrative offices of banks.</li> <li>• All Policy matters related to Banking Operation such as Licensing, amalgamation, reconstruction, moratorium funds, and acquisition of private sector banks.</li> <li>• Overseas branches of Indian banks.</li> <li>• Functioning of PSBs.</li> <li>• Notification regarding exemption from various sections of the Banking Regulation Act, 1949 and appointment of appellate authority to hear appeals under BR Act and Banking Companies (Acquisition and Transfer of Undertakings) Act of 1970 and 1980.</li> <li>• Administration of all Acts/ Regulations/ Rules related to Public Sector Banks, RBI and State Level Banks.</li> </ul>
4.	<p><b>Shri Jnanatosh Roy</b> Under Secretary</p> <p><a href="mailto:jnanatosh.roy@nic.in">jnanatosh.roy@nic.in</a> <a href="mailto:boa2-dfs@nic.in">boa2-dfs@nic.in</a> (Tel. No. – 23748751)</p>	<p><b>Shri Anand Madhukar</b> OSD</p> <p><a href="mailto:dirboa2-dfs@nic.in">dirboa2-dfs@nic.in</a> (Tel.No. – 23348990)</p>	<p><b>Banking Operation &amp; Accounts (BOA -II)</b></p> <ul style="list-style-type: none"> <li>• Credit Information Companies (CICs).</li> <li>• Works relating to monitoring of NPAs and Recovery including compromises and OTS of all PSBs.</li> <li>• Parliament matters, VIP/PMO references, complaints and other matters relating to above works.</li> <li>• All matters related to NPA/Stressed Assets (other than Sectoral Stress), including</li> </ul>

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			<p>relief measures by banks in area affected by natural calamities.</p> <ul style="list-style-type: none"> <li>• Stressed Assets Stabilization Fund (SASF).</li> <li>• Audit of banks, appointment and fixation of remuneration of auditors of PSBs/FIs.</li> <li>• Laying of annual reports and audit reports etc., of PSBs in Parliament.</li> <li>• Bank guarantees, Letters of Credit and Letters of Undertaking / Comfort by PSBs and related complaints.</li> <li>• Citizen's Charter of PSBs/RBI.</li> <li>• Acquisition/Leasing/Renting/Vacation of premises, Estate Officers under Public Premises Act, 1971.</li> <li>• Operation of foreign banks in India (including IDC and FDI Policy matters).</li> <li>• Banking Sector Reforms (including EASE Index and PSB Reforms Agenda).</li> <li>• NBFCs and Appellate Authority on NBFCs.</li> <li>• Operational risk management (other than cyber-security and digital payments security), including frauds and fugitive offenders.</li> <li>• Administration of all Acts/Regulations/Rules related to NBFCs and CICs.</li> <li>• Statement of Intent / Key Performance Indicators / Performance evaluation of whole-time Directors.</li> </ul>
5.	<p><b>Raghav Bhatt</b> Deputy Director</p> <p><a href="mailto:raghav.bhatt@nic.in">raghav.bhatt@nic.in</a> (Tel.No.23748715)</p>	<p><b>Sudhir Shyam</b> Director</p> <p><a href="mailto:sudhir.s@nic.in">sudhir.s@nic.in</a> (Tel.No.23748778)</p>	<p><b><u>Banking Operation-II (BO-II) –</u></b></p> <p>(i) Deposit Insurance and Credit Guarantee Corporation (DICGC) policy matters and publicity in Public Sector Banks (PSBs), IFSC.</p> <p>(ii) Administration of all Acts/Regulations/Rules related to Financial System like the Negotiable Instruments Act, 1881, the Chit Fund Act, 1982 and the Price Chits and Money Circulation Scheme (Banning) Act, 1978 etc. and other miscellaneous Act/Bills. Payment and Settlement System</p>

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			<p>Act 2007 for Public as well as Private Sector Banks.</p> <p>(iii) International Relations (Banking, Insurance and Pensions Reforms); Financial Action Task Force (FATF); International Cooperation in Joint Investment Funds- Oman-India Fund and Indo-Saudi Fund. WTO and Border Banking facilities.</p> <p>(iv) Opening of currency chests; office of the Court Liquidator at Kolkata High Court; terrorist financing matters. Financial Stability and Development Council. All Matters relating to KYC except CKYC. Operation of bank accounts of Shell Companies.</p>
6.	<p><b>Arun Kumar</b> Under Secretary</p> <p><a href="mailto:usbo3-dfs@nic.in">usbo3-dfs@nic.in</a> (Tel.No.23748725)</p>	<p><b>Surender Singh</b> Deputy Secretary</p> <p><a href="mailto:surender.singh64@gov.in">surender.singh64@gov.in</a> (Tel. No. 23368993)</p>	<p><b>Banking Operation-III (BO-III)</b> - Customer Service in Banks/FI/Ins. All kinds of complaints/representations received from individual/ associations for redressal of their grievances in these institutions such as delay in clearance of cheques, non-payment/non-issue of drafts, non- issue/delay in issue of duplicate drafts, misbehaviour/rude behaviour/harassment on the part of staff of the Institution, non- settlement/delay in settlement of deceased accounts, non-transfer/delay in transfer of accounts from one office to another, non- opening/delay in opening of new accounts, non-compliance with standing instructions of the customers, non-payment of term deposits before maturity, delay in payment to pensioners, including those related to credit cards, ATMs, etc. All kind of complaints received from DARPG/DPG relating to Public/ Private Sector/Foreign Banks/FI/Ins. All kinds of complaints received from MPs/VIPs /PMO against Private Sector &amp; Foreign Banks. Banking Customer Service Centres; Banking Ombudsman.</p>
7.	<p><b>K M Nandakumar</b> Under Secretary</p>	<p><b>S. R. Mehar</b> Deputy Secretary</p>	<p><b>Industrial Relations(IR)</b> – Service matters of PSBs including IDBI/RBI; Industrial Disputes</p>

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	<a href="mailto:ir@nic.in">ir@nic.in</a> , <a href="mailto:usir-dfs@nic.in">usir-dfs@nic.in</a> (Tel.No. 23748753)	<a href="mailto:sewa.mehar66@nic.in">sewa.mehar66@nic.in</a> (Tel.No.23362133)	Act matters, HR matters relating to PSBs and RBI Unions and Associations in the Banking Industry, Bipartite settlements of policy of transfer, promotion, and HRD in banks; IB reports about political activities of bank employees; Pay and Allowances of bank employees in overseas branches; HR Reforms.
8.	<b>Abhay Garg</b> Under Secretary.	<b>Sudhir Shyam</b> Director  <a href="mailto:sudhir.s@nic.in">sudhir.s@nic.in</a> (Tel.No.23748778)	<b>Surplus Cell</b> – All service matters and day to day administrative matters related to surplus staff of AAIFR & BIFR including their redeployment, consultation with DoPT, handling of court cases of surplus staff, RTI and personal matters of surplus staff such as leave, retiral benefits, perks & allowances etc.
9.	<b>Shiv Dutt Sharma</b> Under Secretary  <a href="mailto:shiv.sharma67@nic.in">shiv.sharma67@nic.in</a> (Tel.No.23748750)	<b>Gurdeep Singh</b> Deputy Secretary  <a href="mailto:gurdeep.m@nic.in">gurdeep.m@nic.in</a> (Tel.No.23748709)	<b>General Administration (GA)</b> –House-keeping, cleanliness, stores, canteen, R&I, library, Staff Car Drivers, vehicles to the officers of DFS, purchase of Computer Hardware and Maintenance of Computers, Printers and other equipments. Providing of Identity Cards to the Staff of DFS and CMDs/EDs/PROs of Public Sector Banks/Financial Institutions / Insurance companies, etc.
10.	<b>Shiv Dutt Sharma</b> Under Secretary  <a href="mailto:shiv.sharma67@nic.in">shiv.sharma67@nic.in</a> (Tel.No.23748750)	<b>Gurdeep Singh</b> Deputy Secretary  <a href="mailto:gurdeep.m@nic.in">gurdeep.m@nic.in</a> (Tel.No.23748709)	<b>Cash Section:</b> All matters pertaining to cash and accounts of the department.
11.	<b>Manish Kumar Mittal</b> Under Secretary  <a href="mailto:manish.mittal@gov.in">manish.mittal@gov.in</a> (Tel.No.23748717)	<b>V. V. S. Kharayat</b> Deputy Secretary  <a href="mailto:vvs.kharayat@nic.in">vvs.kharayat@nic.in</a> (Tel.No.23748769)	<b>IT Cell</b> - Work related to Website, Information Technology, e-Office, Digitalization, Digital India Initiative, Coordination with NIC, UN e-Government Index & Digital Services, Work related to committee of Financial Sector Statistics etc.

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12.	<b>Manish Kumar Mittal</b> Under Secretary  <a href="mailto:manish.mittal@gov.in">manish.mittal@gov.in</a> (Tel.No.23748717)	<b>V.V.S.Kharayat</b> Deputy Secretary  <a href="mailto:vvs.kharayat@nic.in">vvs.kharayat@nic.in</a> (Tel.No.23748769)	Cyber Security related work.
13.	<b>Manish Kumar Mittal</b> Under Secretary  <a href="mailto:manish.mittal@gov.in">manish.mittal@gov.in</a> (Tel.No.23748717)	<b>Jasmine James</b> Deputy Secretary  <a href="mailto:jasmine.james@nic.in">jasmine.james@nic.in</a> (Tel. No. 23748731)	<b>Coordination (Coord.)</b> – Organisation of FM's meetings with CEOs of PSBs; and regional consultative committee meetings; Staff Meeting of Secretary (FS); monitoring & review of disposal of VIP references, PMO references, coordination of RBI pending matters; compilation and submission of material for Parliament Questions to other Ministries/Departments; Parliament Question regarding VIP references; Monthly DO letter to Cabinet Secretary from Secretary (FS); Appointment of CPIOs, ACPIOs, AA and Nodal Section for RTI matters of DFS and to deal with CIC for Annual Report etc.; Updation of Induction Material for DFS; Co-ordination of VIP, PMO, President Sectt., etc. references involving more than two Divisions of DFS.
14.	<b>Soumyajit Ghosh</b> Under Secretary  <a href="mailto:soumyajit.ghosh@nic.in">soumyajit.ghosh@nic.in</a> (Tel.No.23748767)	<b>A.K. Dogra</b> Deputy Secretary  <a href="mailto:dogra.ak@nic.in">dogra.ak@nic.in</a> (Tel.No.23340846)	<b>Parliament</b> – Collection, identification and marking of Parliament Questions, Notices, admitted Questions, and getting the files approved from the Minister. Preparation of facts and replies for pads of Ministers; Presidential address to the Joint Session of Parliament; keeping track and record of pending Assurances, Special Mentions and References under 377 and other matters as mentioned in the Induction Material.
15.	<b>Soumyajit Ghosh</b> Under Secretary  <a href="mailto:soumyajit.ghosh@nic.in">soumyajit.ghosh@nic.in</a>	<b>Anshuman Sharma</b> Deputy Secretary  <a href="mailto:anshuman.sharma@gov.in">anshuman.sharma@gov.in</a> (Tel.No.23748772)	<b>Industrial Finance-I(IF-I)</b> – Administration of the Export-Import Bank (EXIM Bank) Act,1981 and Scheme for financing Viable Infrastructure Projects (SIFTI) of IIFCL, Operational/ Policy/ Budgetary matters

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	(Tel.No.23748767)		<p>relating to EXIM Bank, IIFCL and IFCI Ltd; Winding up of IIBI Ltd. and other related matters; Board level appointments&amp; Personal matters of Whole Time Directors (WTDs), Non-official Directors (NoDs) and Government Nominee Directors in EXIM Bank, IIFCL, IFCI and IDFC Ltd. Appointment of Statutory Auditors In EXIM Bank; Issue related to various sectors viz. power, textile, exports, steel, telecom, road, shipping etc.; Laying of Annual report of IIFCL, EXIM Bank, IFCI Ltd. and IIBI Ltd.</p> <p>Revival of Stressed assets in select sectors; Project Monitoring Group Meeting; All Matters related to Sectoral Stress and National Investment Infrastructure Fund; matters related to Ratnagiri Gas and Power Pvt. Ltd (RGPPL). Citizen's Charter of EXIM Bank and IIFCL. Matters relating to Infrastructure Leasing and Financial Services (IL&amp;FS), Media.</p>
16.	<p><b>Neha Chauhan</b> Deputy Director</p> <p><a href="mailto:cmsec-bkg@nic.in">cmsec-bkg@nic.in</a> (Tel No.: 23748775)</p>	<p><b>Sindhu Pillai A.</b> Director</p> <p><a href="mailto:sindhu.p@nic.in">sindhu.p@nic.in</a> (Tel.No.23344462)</p>	<p><b>Industrial Finance-II(IF-II)</b> – Education Loan, State Finance Corporations, NABARD-Micro Finance SHG Bank Linkage, Micro Finance and other related matters, NRLM, NULM(SEP), Micro Finance Institutions and Legislations thereon, Women SHG, NBFC-MFIs, Stand-up India.</p>
17.	<p><b>Neha Chauhan</b> Deputy Director</p> <p><a href="mailto:usif2-dfs@nic.in">usif2-dfs@nic.in</a> <a href="mailto:chauhan.neha11@nic.in">chauhan.neha11@nic.in</a> (Tel.No.: 23748755)</p>	<p><b>Sindhu Pillai A.</b> Director</p> <p><a href="mailto:sindhu.p@nic.in">sindhu.p@nic.in</a> (Tel.No.23344462)</p>	<p><b>Industrial Finance-II(IF-II)</b> – Matters relating to Appointment &amp; Personal matters of Whole time Directors in SIDBI &amp; NHB. Matters relating NHB and Housing Policy, Small and Medium Enterprises (SMEs), SIDBI, Credit Guarantee Fund for Micro and Small Enterprises; MLIs, Credit Guarantee Scheme and other related matters on the subject. Pradhan Mantri Mudra Yojana. Citizens Charter of NHB and SIDBI. Scheme. All matters related to Govt. Sponsored Schemes-PMEGP, Education, employment generation scheme of SJSRY, SGSY and other poverty alleviation programmes and other related matters.</p>

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		<p><b>A.K. Dogra</b> Deputy Secretary</p> <p><a href="mailto:dogra.ak@nic.in">dogra.ak@nic.in</a> (Tel.No.23340846)</p>	<p><b>Housing</b> - Issues relating to operation of 1% Interest Subvention Scheme on housing loans uptoRs. 10 lakh where the cost of the house does not exceed Rs. 20 Lakh. National Housing Bank (NHB) and Reserve Bank of India (RBI) are the nodal agencies for the scheme for Housing Finance Companies (HFCs) and Scheduled Commercial Banks (SCBs) respectively. All claims received are being released to NHB and RBI for further sanction to HFCs and SCBs. Implementation of Credit Guarantee Fund Trust for Low Income Housing (CGFTLIH) being managed by Ministry of Housing and Urban Poverty Alleviation (M/o HUPA) Issues relating to Rural Housing Fund (RHF).Issued related to Interest Subsidy Scheme for Housing the Urban Poor (ISHUP) being operated by Ministry of HUPA. Administration of National Housing Bank Act, 1987.</p> <p>Sick Industrial Companies (Special Provisions) Act (SICA)</p>
18.	<p><b>Mritunjay Singh</b> Under Secretary</p> <p><a href="mailto:usins1-dfs@nic.in">usins1-dfs@nic.in</a> (Tel.No.23748788)</p>	<p><b>BhumikaVerma</b> Joint Director</p> <p><a href="mailto:bhumika.verma@nic.in">bhumika.verma@nic.in</a> (Tel.No.23365808)</p>	<p><b>Insurance-I (Ins.-I) –</b></p> <p><b>LIC Business</b> -Review of the performance of LIC; Laying of Reports of LIC in Parliament; Opening/ winding up of branches of LIC in India; Appointment of Auditors for LIC; Administration of PP Act in LIC and references relating to Estate matters in LIC; Foreign operations/ subsidiaries of LIC; References on Social Security Schemes and other life insurance schemes; Review of performance and making budgetary provisions for various GOI funded schemes such as JanashreeBimaYojana, ShikshaSahayogYojana, VarishathaBimaYojana and AamAdmiBimaYojana; Other Social Security</p>



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			<p>Group Insurance Schemes under LIC; Central Government Employees Group Insurance Scheme; Postal Life Insurance Scheme; Employees' Provident Fund Scheme; All Government sponsored/ supported schemes in life insurance; Any other life insurance or social security products/ scheme proposals; Others: Appellate Authority constituted under Section 110H of the Insurance Act, 1938;</p> <p><b>Coordination work relating to the following Committees:</b> Committee for the Welfare of Women; Committee for the Welfare of SC/ST; Estimates Committee;</p> <p><b>Appointments - LIC</b> - Selection &amp; appointment of Chairman/ MDs, LIC, appointment of Directors on the Board of LIC, appointment of ex-officio members on the subsidiaries of LIC; Permission for foreign deputation of Chairman and MDs of LIC; Permission for commercial Employment after Retirement for Chairman/ MDs, LIC and other executives of LIC; <b>IRDA</b> - Appointments of Chairperson and Members of IRDA; Service condition of Chairman, Members and employees of IRDA; Budget and Funds of IRDA; Other matters relating to Brokerage agencies, entry of new companies and regulations of IRDA.</p> <p><b>Service Matters</b> - Service matters, rules and regulations in all public sector insurance companies; Representations on service matters by employees of public sector insurance companies; Service matters of Development Officers/ Agents/ Intermediaries; Wage Revision/ Bonus/ VRS in LIC / Public Sector General Insurance Cos; Implementation of Pension Scheme/ policy matters on commercial employment. Citizen's Charter of Life Insurance Corporation Ltd.</p>

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19.	<p><b>Kulbhushan Nayyar</b> Under Secretary</p> <p><a href="mailto:usins2-dfs@nic.in">usins2-dfs@nic.in</a> (Tel.No.23748789)</p>	<p><b>Mudita Mishra</b> Director</p> <p><a href="mailto:mudita.mishra@nic.in">mudita.mishra@nic.in</a> (Tel.No.23362349)</p>	<p><b>Insurance-II (Ins.-II)</b></p> <p><b>Grievances</b> - Public grievances against services provided by Public Sector Insurance Companies including AICL and IRDA other than on service matters; Periodical meetings of Public Grievances Officers of public sector insurance companies; Functioning of internal public grievances redressal machinery in public sector insurance companies; Functioning of external redressal machinery like Consumer Courts, Ombudsmen, Lok Adalats, MACT and Courts etc; Appellate Authority constituted under Section 110H of the Insurance Act 1938. Citizen's Charter of Non Life Insurance Companies.</p> <p><b>Housekeeping</b> - Care taking and maintenance of computers, furniture, photocopiers etc. in Insurance Division. I-card for staff and executives of Insurance Companies.</p> <p><b>Insurance Sector Reforms</b> - All matters relating to reforms in insurance sector; Reforms related amendments to Insurance Act, 1938, LIC Act, 1956, GIBNA, 1972, IRDA Act, 1999 and Actuaries Act, 2006; Implementation of Law Commission Reports. PradhanMantriJeevanJyotiBimaYojana, PradhanMantriSurakshaBimaYojana.</p> <p><b>Appointments</b> - Policy issues concerning selection of Chief Executives in the PSU insurance companies including AICL; Appointment on the Boards of public sector non-life companies including AICL; Foreign deputation of Insurance executives; permission for Chief Executives of non-life companies including AICL.</p> <p><b>General Insurance:</b> Review of the performance of General Insurance Companies including AICL; Matters relating to Insurance Schemes of Public Sector</p>

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			<p>General Insurance Companies including AICL and audit paras thereon; Computerization of public sector general insurance companies; References relating to Surveyors and Agents of non-life PSICs; Foreign operations of public sector general insurance companies; Reference relating to Re-insurance, Third Party Administrators, Tariff Advisory Committee; Opening/ winding up of branches ; Administration of War Risk (Marine Hull) Reinsurance Schemes, 1976; Reference from RBI on permission for release of foreign exchange for insurance policy abroad; Laying down of Annual reports of General Insurance Companies/ GIC/ AICL; Administration of PP Act in non-life insurance companies and references relating to Estate matters in those companies.</p> <p><b>Coordination</b> - Work relating to Budgeting, Tax proposals, Budget Announcements relating to insurance, Annual Report, Economic Survey, India Reference Annual, Economic Editors Conference, PMO/ Cabinet References, CII &amp; FICCI, within Insurance Division, matter related to e-payments in Insurance Companies, computerization of Insurance Companies.</p> <p><b>Coordination work relating to the following Committees:</b> - Standing Committee on Finance; Committee on Subordinate Legislation; Petitions Committee; Committee on Public Undertaking (COPU).</p> <p><b>Others</b> - WTO multi-lateral/ bilateral agreements; Inter-Government agreement between India and any other country.</p>
20.	<b>Raghav Bhatt</b> Deputy Director <a href="mailto:raghav.bhatt@nic.in">raghav.bhatt@nic.in</a>	<b>A.K. Dogra</b> Deputy Secretary <a href="mailto:dogra.ak@nic.in">dogra.ak@nic.in</a>	<b>GST Cell</b> – Oversee preparedness of all institutions under DFS to implement GST, to provide inputs to the “Banking, Financial & Insurance” Sectoral Group with reference to GST, Coordination with concerned nodal

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	Tel.No.23748715)	(Tel.No.23340846)	Officer in D/o Revenue on GST, other matters related to coordination, rollout and implementation of GST w.r.t institutions under administrative control of DFS, etc.
21.	<b>Suresh Chandra Arya</b> Senior Research Officer <a href="mailto:sc.arya@nic.in">sc.arya@nic.in</a> (Tel.No.23748758)	<b>A.K. Dogra</b> Deputy Secretary <a href="mailto:dogra.ak@nic.in">dogra.ak@nic.in</a> (Tel.No.23340846)	<b>Data Analysis (DA)</b> - Reserve Bank of India Credit Policy – Busy Season – Slack Season and selective credit control; financial sector assessment and sectoral credit analysis;  Banking Statistics regarding bank deposits and advances; deposits and advances of banks; rates of interest on bank deposits and advances; Dissemination of results and important information relating to RBI, IBA, studies on banking reforms; analysis of other international reports relevant to banking sector in India; Analysis of Reports of committees on Financial Sector Reforms etc. Management Information System – collection, collation of data relating to Banking Industry. Result Framework Document (RFD), Economic Survey, Outcome Budget, Budget Announcement and all budget related matters, PAC & CAG Audit Paras, Speeches of FM/MOS on different occasions.
22.	<b>Arun Kumar</b> Under Secretary <a href="mailto:sct@nic.in">sct@nic.in</a> (Tel.No.23748725)	<b>Gulab Singh</b> Deputy Secretary <a href="mailto:singh.gulab@nic.in">singh.gulab@nic.in</a> (Tel.No.23748722)	<b>Welfare Section (Welfare)</b> – Matters relating to recruitment, promotion and welfare measures of SC/ST/OBC/PH and Ex-servicemen in PSBs/FIs; matter of policy regarding reservation for these categories in PSBs/FIs, Insurance Companies, reservation matters in RRBs etc.
23.	<b>P K Singh</b> Under Secretary <a href="mailto:usac-dfs@nic.in">usac-dfs@nic.in</a> <a href="mailto:acsec-bkg@nic.in">acsec-bkg@nic.in</a> (Tel. No.: 23748762)	<b>Ashok Kumar Das</b> Deputy Secretary <a href="mailto:ashok.das61@nic.in">ashok.das61@nic.in</a> (Tel. No. 23768736)	<b>Agriculture Credit (AC)</b> – Agriculture Credit; Agricultural Debt Waiver and Debt Relief Scheme, 2008; matters relating to NABARD (except service matters), Agriculture Finance Corporation (except Service matters), State Legislations on the subject, Co-operative Banks (including Urban Co-operative Banks), World Bank, ADB and kfw aided projects relating to rural/agriculture credit, appeals made by co-operative banks, matters relating

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(1)	(2)	(3)	(4)
			to Micro Finance, financial assistance to persons affected by natural calamities, riots disturbances, etc. Bank credit to KVIC, handloom and handicraft sector. Citizen Charter of NABARD.
24.	<b>Chandragupta Shaurya</b> Under Secretary <a href="mailto:c.shaurya@nic.in">c.shaurya@nic.in</a> (Tel.No.23748764)	<b>Manish Gupta</b> Director <a href="mailto:manish.gupta70@nic.in">manish.gupta70@nic.in</a> (Tel.No.23362422)	<b>Regional Rural Banks (RRB)</b> – Legislative matters with regard to RRB Act, 1976 and framing of rules there under; nomination of non-official directors on the Board of RRB, appointment of Chairman, Recommendation of RRBs, review of performance of RRBs, wage revision, manpower planning; laying of Annual Reports of all RRBs along with review thereof; formation of Staff Service Regulation and Promotion Rules for employees and officers of RRBs, IR matters of RRBs. Citizen’s Charter of RRBs. Priority Sector Lending, loan to women under priority, weaker sections including SC/ST, PM’s New 15 Point Programme for the Welfare of Minorities, Credit to minorities, Follow up action of Select Parameters recommended by Sachar Committee, DRI Scheme, PSL loans to physically disabled persons.
25.	<b>L C Trehan</b> Under Secretary <a href="mailto:vigilance-dfs@nic.in">vigilance-dfs@nic.in</a>	<b>Manish Gupta</b> Director <a href="mailto:manish.gupta70@nic.in">manish.gupta70@nic.in</a> <a href="mailto:dirvig-dfs@nic.in">dirvig-dfs@nic.in</a> (Tel.No. 23362422)	<b>Vigilance</b> - Consultation with CVC/CTE; nomination of CVOs for PSBs/FIs; correspondence with CBI; Annual Action Plan on Anti-corruption measures; investigation of cases of frauds by CBI & RBI; matters under Prevention of Corruption Act; preventive vigilance; vigilance systems and procedures in RBI/PSBs/FIs and Insurance Companies; inquiry into complaints against GMs/EDs and CMDs of PSBs/FIs and Vigilance Surveillance over them; major frauds in PSBs (in India and abroad); PMO references on anti corruption measures; bank security; robberies & loss prevention in banks; sanction of prosecution in case of ED/CMDs; War Book matters; Annual Reports of CVC; Conduct Regulation in PSBs/FIs, employment

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(1)	(2)	(3)	(4)
			after retirement regulations in PSBs; CVC/CBI references relating to DRTs/DRATs.
26.	<b>Abhay Garg</b> Under Secretary  <a href="mailto:uspr-dfs@nic.in">uspr-dfs@nic.in</a> (Tel. No.: 23748760)	<b>Gurdeep Singh</b> Deputy Secretary  <a href="mailto:gurdeep.m@nic.in">gurdeep.m@nic.in</a> (Tel No. 23748709)	<b>Pension Reforms (PR)</b> - Coordinating and introducing Pension Reforms; Introduction of New Pension System and extension of its coverage to State Governments and unorganised sector and implementation of the Co-Contributory Swavalamban Scheme; Atal Pension Yojana; Creation of a Non-statutory Interim Pension Fund Regulatory and Development Authority and administrative matters relating thereto; Formulation of the Pension Fund Regulatory and Development Authority Bill, 2011 and its passage through the Parliament; Matters relating to the Investment Pattern for Non-Government Provident Funds, Superannuation Funds and Gratuity Funds.
27.	<b>Surinder Kumar</b> Under Secretary  <a href="mailto:usfi-dfs@nic.in">usfi-dfs@nic.in</a> (Tel.No.23748771)	<b>A.K. Dogra</b> Deputy Secretary  <a href="mailto:dogra.ak@nic.in">dogra.ak@nic.in</a> (Tel.No.23340846)  <b>Anindita Sinharay</b> Director  <a href="mailto:anindita@nic.in">anindita@nic.in</a> (Tel.No.23748718)	<b>Financial Inclusion (FI)</b> - Work relating to financial inclusion; Minimum deposit balance, cash handling and digital payment charges; On-boarding of merchants on digital payment platforms other than cards; Banking matters relating to digital payment platforms; PradhanMantri Jan DhanYojana, Mission Office, Business Correspondents and allied financial inclusion matters, including collated financial inclusion inputs and reports for various purposes; e-SamikSha  Financial Inclusion; External cooperation matters relating to Financial Inclusion Division; Card acceptance infrastructure; e-Governance in Financial Institutions; Bank Branch and ATM Network; Lead Bank Scheme, State Level Bankers' Committees, State Level Financial Inclusion Committees and District Level Coordination Committees; Matters relating to promotion of digital

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(1)	(2)	(3)	(4)
			transactions, including digital payments, other than matters specifically allocated; Financial Inclusion Fund; Direct Benefit Transfer; Financial Stability and Development Council; Financial Inclusion Advisory Committee of RBI; Public grievance redress; Financial literacy; Space communication technology for financial inclusion.
28.	<b>Subhashchandra Amin</b> Under Secretary <a href="mailto:drt@nic.in">drt@nic.in</a> (Tel.No.23748741)	<b>Sanjay Kumar</b> Deputy Secretary <a href="mailto:sanjay.kumar1971@nic.in">sanjay.kumar1971@nic.in</a> <a href="mailto:dsdrt-dfs@nic.in">dsdrt-dfs@nic.in</a> (Tel. No. 23364063)	<b>Debts Recovery Tribunals (DRT) –</b> Establishment of DRTs/DRATs under the Recovery of Debts due to Banks and Financial Institutions Act, 1993; framing or amending rules for implementing of the provisions of the DRT Act; filling up of the posts of Chairpersons, Presiding Officers, Registrars, Assistant Registrars, Recovery officers, and other posts in DRTs/DRATs; issuing clarifications/guidelines etc. on administrative matters/review; progress and disposal of cases by DRT/DRATs; recovery made by DRTs, budget provisions, monitoring, etc relating to DRTs/DRATs. Matter relating to CKYC. Monitoring and amendment of SARFAESI Act, RDDBFI Act, Matters of ARCs, Appointment of Registrar/MD & CEO, CERSAI, Ease of doing business, Central Registry.
29.	<b>Rajiv Kumar</b> Asstt. Director (Official Language) <a href="mailto:ol@nic.in">ol@nic.in</a> (Tel.No.23748744)	<b>Shailesh Kumar Singh</b> Joint Director (Official Language) <a href="mailto:ol@nic.in">ol@nic.in</a> (Tel.No.23360784)	<b>Hindi –</b> Implementation of Official Language Policy of the Government, translation work relating to Parliament Questions, Standing Committees, Minutes of the Meetings; Hindi Teaching Scheme and other miscellaneous work as mentioned in induction material of DFS.