F.No.12/6/2013-P&C Government of India Ministry of Finance Department of Financial Services (P&C Section)

3rd Floor, Jeevan deep Building, 10, Parliament Street, New Delhi-110001 Dated: October, 2020.

OFFICE ORDER

Sub:- Appointment of Central Public Information Officers (CPIOs)/Appellate Authorities (AAs) in the Department of Financial Services under section 5(1) and (2) of the Right to Information Act, 2005.

In continuation of this Department's Office Order of even number dated 17.03.2020, consequent upon the changes due to postings/transfers/promotions/superannuation etc. of the officers in the Department of Financial Services, the list of **Central Public Information Officers** (CPIOs)/Appellate Authorities (AAs) is hereby modified as under:

<u>List of Central Public Information Officers (CPIOs)/Appellate Authorities (AAs)</u> <u>in the Department of Financial Services</u>

Sr. No.	telephone number of	Name, Designation, e- mail address and telephone number of Appellate Authority (AA)	- Stanosaisa Work
(1)	(2)	(3)	(4)
	Ms./Shri	Ms./Shri	(4)
1.	Jha Under Secretary. <u>usestt-dfs@nic.in</u> sanjay.jha@nic.in (Tel No: 23748715)	(Tel: 23748769)	Establishment (Estt.) – Matters pertaining to the Officers and Staff of DFS including RRs, appointment, ACRs, deputation (including abroad), training, IWSU, SIU, welfare, review of officers under FR 56(J), internal vigilance, staff grievances, pension, etc.; grant of various advances to officers and staff, payment of fees to advocates, settlement of medical claims and CGHS matters, family welfare programme.
2.	11 1 0	S.R.Mehar Deputy Secretary	Banking Operations – I (BO-I) – Appointment of Governor/Deputy Governor of
	<u>usbo1-dfs@nic.in</u> (Tel. No. 23748766)	sewa.mehar66@nic.in (Tel.No.23362133)	RBI, Chairman & MDs of SBI, CMDs and EDs of Nationalised Banks, CMDs of NABARD; appointments of Whole Time Director in IDBI, salary allowances and other terms and conditions of Whole Time Directors of PSBs

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Sr.	Name, Designation,	Name, Designation, e-	Details of allocated work
No.	e-mail address, telephone number of	mail address and telephone number of Appellate Authority	
(1)	(2)	(3)	(4)
		, ,	and NABARD; constitution of Boards of Directors of RBI and PSBs: appointment of Workmen Employee Directors, appointment of Part Time Non Official Directors and Officer Employee Directors of PSBs.
3.	A.K. Ghosh	Dr. Sanjay Kumar	Banking Operation & Accounts (BOA-I)
	Under Secretary usboa-dfs@nic.in (Tel. No. 23748755)	Director sanjay.k76@gov.in (Tel. No. 23748642)	 Preparation of annual consolidated review on the working of Public Sector Banks (PSBs) and laying it on the Tables of both Houses of Parliament. Pattern of accounting and final accounts in
			Public Sector Banks. • Study and analysis of the working results of
			PSU Banks.
			 Taxation matters of PSBs/FIs. Dividend payable to Central Government by PSBs.
			 Scrutiny of the annual financial reviews of PSBs conducted by RBI under Section 35 of the Banking Regulation Act, 1949 and follow up action.
			 Capital restructuring of PSBs (including restructuring of weak PSBs) and Government's contribution to share capital, public issue of banks.
			 Release of externally aided grants to ICICI Bank under USAID.
			 Disputes and arbitration between PSBs and between PSBs and other Govt. Departments/PSEs.
			 Appointment of advocates in PSBs. Residuary matters of Portuguese Banks in Goa.
			 Opening and shifting of administrative offices of banks.
			 All Policy matters related to Banking Operation such as Licensing, amalgamation, reconstruction, moratorium funds, and acquisition of private sector banks.
			Overseas branches of Indian banks.Functioning of PSBs.



Sr. No.	e-mail address, telephone number of	telephone number of Appellate Authority	·
(1)	(2)	(3)	(4)
			 Notification regarding exemption from various sections of the Banking Regulation Act, 1949 and appointment of appellate authority to hear appeals under BR Act and Banking Companies (Acquisition and Transfer of Undertakings) Act of 1970 and 1980. Administration of all Acts/ Regulations/ Rules related to Public Sector Banks, RBI and State Level Banks.
4.	Shri Jnanatosh Roy	Dr. Sanjay Kumar	
	Under Secretary	Director	Banking Operation & Accounts (BOA -II) Credit Information Companies (CICs).
			 Works relating to monitoring of NPAs and
	inanatosh.roy@nic.in boa2-dfs@nic.in (Tel No = 23748751)	<u>sanjay.k76@gov.in</u> (Tel. No. 23748642)	Recovery including compromises and OTS of all PSBs.
	(Tel. No. – 23748751)		 Parliament matters, VIP/PMO references,
			complaints and other matters relating to above works.
			 All matters related to NPA/Stressed Assets (other than Sectoral Stress), including relief measures by banks in area affected by natural calamities. Stressed Assets Stabilization Fund (SASF). Audit of banks, appointment and fixation of remuneration of auditors of PSBs/Fls. Laying of annual reports and audit reports etc., of PSBs in Parliament. Bank guarantees, Letters of Credit and Letters of Undertaking / Comfort by PSBs and related complaints. Citizen's Charter of PSBs/RBI. Acquisition/Leasing/Renting/Vacation of premises, Estate Officers under Public Premises Act, 1971. Operation of foreign banks in India (including IDC and FDI Policy matters).
			Banking Sector Reforms (includingEASE Index and PSB Reforms Agenda). NBFCs and Appellate Authority on NBFCs. Operational risk management (other than cyber-security and digital payments



Sr.	Name, Designation.	Nama Designation	D. d. III. G. III.
No.	e-mail address, telephone number of Central Public Information Officer (CPIO)	telephone number o Appellate Authority (AA)	d f
(1)	(2)	(3)	(4)
			security), including frauds and fugitive offenders. • Administration of all Acts/Regulations/Rules related to NBFCs and CICs. • Statement of Intent / Key Performance Indicators / Performance evaluation of whole-time Directors.
5.	Raghav Bhatt Deputy Director	Anshuman Sharma Director	Banking Operation-II (BO-II) –
	raghav.bhatt@nic.in(Tel.No.23748715)	anshuman.sharma@gov.in (Tel.No.23748772)	 a)Deposit Insurance and Credit Guarantee Corporation (DICGC) policy matters and publicity in Publicity in Public Sector Banks (PSBs), IFSC. b) Administration of all Acts/Regulations/ Rules related to Financial System like the Negotiable Instruments Act, 1881, the Chit Fund Act, 1982 and the Price Chits and Money Circulation Scheme (Banning) Act, 1978 etc. and other miscellaneous Act/Bills. Payment and Settlement System Act 2007 for Public as well as Private Sector Banks. c) International Relations (Banking, Insurance and Pensions Reforms); Financial Action Task Force (FATF); International Cooperation in Joint Investment Funds- Oman-India Fund and Indo-Saudi Fund. WTO and Border Banking facilities. d) Opening of currency chests; office of the Court Liquidator at Kolkata High Court; terrorist financing matters. Financial Stability and Development Council. All Matters relating to KYC except CKYC. Operation of bank accounts of Shell Companies.
6.		Surender Singh	Banking Operation-III (BO-III) - Customer
	usbo3-dfs@nic.in	Tel. 140. 25500995)	Service in Banks/FI/Ins. All kinds of complaints/representations received from individual/ associations for redressal of their grievances in these institutions such as delay in clearance of cheques, non-payment/non-

Sr. No.	e-mail address, telephone number of Central Public Information Officer (CPIO)	telephone number of Appellate Authority	
(1)	(2)	(3)	issue of drafts, non- issue/delay in issue of duplicate drafts, misbehaviour/rude behaviour/harassment on the part of staff of the Institution, non- settlement/delay in settlement of deceased accounts, non-transfer/delay in transfer of accounts from one office to another, non- opening/delay in opening of new accounts, non-compliance with standing instructions of the customers, non-payment of term deposits before maturity, delay in payment to pensioners, including those related to credit cards, ATMs, etc. All kind of complaints received from DARPG/DPG relating to Public/ Private Sector/Foreign Banks/FI/Ins. All kinds of complaints received from MPs/VIPs /PMO against Private Sector & Foreign Banks. Banking Customer Service Centres; Banking Ombudsman.
7.	Under Secretary ir@nic.in,	S.R.Mehar Deputy Secretary sewa.mehar66@nic.in (Tel.No.23362133)	Industrial Relations(IR) – Service matters of PSBs including IDBI/RBI; Industrial Disputes Act matters, HR matters relating to PSBs and RBI Unions and Associations in the Banking Industry, Bipartite settlements of policy of transfer, promotion, and HRD in banks; IB reports about political activities of bank employees; Pay and Allowances of bank employees in overseas branches; HR Reforms.
8.	Jha Under Secretary sanjay.jha@nic.in	vvs.kharayat@nic.in (Tel: 23748769)	Surplus Cell – All service matters and day to day administrative matters related to surplus staff of AAIFR & BIFR including their redeployment, consultation with DoPT, handling of court cases of surplus staff, RTI and personal matters of surplus staff such as leave, retiral benefits, perks & allowances etc.



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No.	e-mail address, telephone number of Central Public Information Officer (CPIO)	mail address and telephone number of Appellate Authority	
(1)	(2)	(3)	(4)
9.	Shiv Dutt Sharma Under Secretary shiv.sharma67@nic.in (Tel.No.23748750)	VVS Kharayat Deputy Secretary vvs.kharayat@nic.in (Tel: 23748769)	General Administration (GA) -House-keeping, cleanliness, stores, canteen, R&I, library, Staff Car Drivers, vehicles to the officers of DFS, purchase of Computer Hardware and Maintenance of Computers, Printers and other equipments. Providing of Identity Cards to the Staff of DFS and CMDs/EDs/PROs of Public Sector Banks/Financial Institutions / Insurance companies, etc.
10.	Shiv Dutt Sharma Under Secretary shiv.sharma67@nic.in (Tel.No.23748750)	VVS Kharayat Deputy Secretary vvs.kharayat@nic.in (Tel: 23748769)	Cash Section: All matters pertaining to cash and accounts of the department.
11.	Manish Kumar Mittal Under Secretary manish.mittal@gov.in (Tel.No.23748717)	Gurdeep Singh Deputy Secretary gurdeep.m@nic.in (Tel.No.23748709)	IT Cell - Work related to Website, Information Technology, e-Office, Digitalization, Digital India Initiative, Coordination with NIC etc. Implementation of e-Office.
12.		jasmine.james@nic.in (Tel. No. 23748731)	Coordination (Coord.) – Organisation of FM's meetings with CEOs of PSBs; and regional consultative committee meetings; Staff Meeting of Secretary (FS); monitoring & review of disposal of VIP references, PMO references, coordination of RBI pending matters; compilation and submission of material for Parliament Questions to other Ministries/Departments; Parliament Question regarding VIP references; Monthly DO letter to Cabinet Secretary from Secretary (FS); Appointment of CPIOs, ACPIOs, AA and Nodal Section for RTI matters of DFS and to deal with CIC for Annual Report etc.; Updation of Induction Material for DFS; Coordination of VIP, PMO, President Sectt, etc. references involving more than two Divisions of DFS.

Sr.	Nama Designation	Nove D. I. II	
No.	e-mail address, telephone number of	telephone number of Appellate Authority	:
(1)	(2)	(3)	(4)
13	Soumyajit Ghosh Under Secretary soumyajit.ghosh@nic.in (Tel.No.23748767)	A.K. Dogra Deputy Secretary dogra.ak@nic.in (Tel.No.23340846)	Parliament – Collection, identification and marking of Parliament Questions, Notices, admitted Questions, and getting the files approved from the Minister. Preparation of facts and replies for pads of Ministers; Presidential address to the Joint Session of Parliament; keeping track and record of pending Assurances, Special Mentions and References under 377 and other matters as mentioned in the Induction Material.
14	Soumyajit Ghosh Under Secretary soumyajit.ghosh@nic.in (Tel.No.23748767)		Industrial Finance-I(IF-I) — Administration of the Export-Import Bank (EXIM Bank) Act,1981 and Scheme for financing Viable Infrastructure Projects (SIFTI) of IIFCL, Operational/ Policy/ Budgetary matters relating to EXIM Bank, IIFCL and IFCI Ltd; Winding up of IIBI Ltd. and other related matters; Board level appointments& Personal matters of Whole Time Directors (WTDs), Non-official Directors (NoDs) and Government Nominee Directors in EXIM Bank, IIFCL, IFCI and IDFC Ltd. Appointment of Statutory Auditors In EXIM Bank; Issue related to various sectors viz. power, textile, exports, steel, telecom, road, shipping etc.; Laying of Annual report of IIFCL, EXIM Bank, IFCI Ltd. and IIBI Ltd.
			Revival of Stressed assets in select sectors; Project Monitoring Group Meeting; All Matters related to Sectoral Stress and National Investment Infrastructure Fund; matters related to Ratnagiri Gas and Power Pvt. Ltd (RGPPL). Citizen's Charter of EXIM Bank and IIFCL. Matters relating to Infrastructure Leasing and Financial Services (IL&FS), Media.
15.	Deputy Director cmsec-bkg@nic.in	Sindhu Pillai A. Director sindhu.p@nic.in (Tel.No.23344462)	Industrial Finance-II(IF-II) —State Finance Corporations, NABARD-Micro Finance SHG Bank Linkage, Micro Finance and other related matters, NRLM, NULM(SEP), Micro Finance Institutions and Legislations thereon, Women SHG, NBFC-MFIs,.



Sr.	Name Designation	Name D	-
No.	e-mail address, telephone number of Central Public Information Officer (CPIO)	telephone number of Appellate Authority	
(1)	(2)	(3)	(4)
16	. Neha Chauhan Deputy Director usif2-dfs@nic.in chauhan.neha11@ni c.in (Tel.No.: 23748755)	Sindhu Pillai A. Director sindhu.p@nic.in (Tel.No.23344462)	Industrial Finance-II(IF-II) – Matters relating to Appointment & Personal matters of Whole time Directors in SIDBI & NHB. Matters relating NHB and Housing Policy, Small and Medium Enterprises (SMEs), SIDBI, Credit Guarantee Fund for Micro and Small Enterprises; MLIs, Credit Guarantee Scheme and other related matters on the subject. Citizens Charter of NHB and SIDBI. Scheme. All matters related to Govt. Sponsored Schemes-PMEGP, Education, employment generation scheme of SJSRY, SGSY and other poverty alleviation programmes and
			Housing - Issues relating to operation of 1% Interest Subvention Scheme on housing loans uptoRs. 10 lakh where the cost of the house does not exceed Rs. 20 Lakh. National Housing Bank (NHB) and Reserve Bank of India (RBI) are the nodal agencies for the scheme for Housing Finance Companies (HFCs) and Scheduled Commercial Banks (SCBs) respectively. All claims received are being released to NHB and RBI for further sanction to HFCs and SCBs. Implementation of Credit Guarantee Fund Trust for Low Income Housing (CGFTLIH) being managed by Ministry of Housing and Urban Poverty Alleviation (M/o HUPA) Issues relating to Rural Housing Fund (RHF). Issued related to Interest Subsidy Scheme for Housing the Urban Poor (ISHUP) being operated by Ministry of HUPA. Administration of National Housing Bank Act, 1987.
92	1		Sick Industrial Companies (Special Provisions) Act (SICA),
		Tel.No.23340846)	



Sr.	Nome Designation	DI DI	
No.	e-mail address, telephone number of Central Public Information Officer (CPIO)	telephone number of Appellate Authority (AA)	
(1)	(2)	(3)	(4)
17.	o o	Anshuman Sharma	Insurance-I (InsI) –
	usins1-dfs@nic.in (Tel.No.23748788)		LIC Business -Review of the performance of LIC; Laying of Reports of LIC in Parliament; Opening/ winding up of branches of LIC in India; Appointment of Auditors for LIC; Administration of PP Act in LIC and references relating to Estate matters in LIC; Foreign operations/ subsidiaries of LIC; References on Social Security Schemes and other life insurance schemes; Review of performance and making budgetary provisions for various GOI funded schemes such as JanashreeBimaYojana, Shiksha Sahayog Yojana, Varishatha Bima Yojana and Aam Aadmi Bima Yojana; Other Social Security Group Insurance Schemes under LIC; Central Government Employees Group Insurance Scheme; Postal Life Insurance Scheme; Employees' Provident Fund Scheme; All Government sponsored/ supported schemes in life insurance; Any other life insurance or social security products/ scheme proposals; Others: Appellate Authority constituted under Section 110H of the Insurance Act, 1938;
			Coordination work relating to the following Committees: Committee for the Welfare of Women; Committee for the Welfare of SC/ST; Estimates Committee; Appointments - LIC - Selection & appointment of Chairman/ MDs, LIC, appointment of Directors on the Board of LIC, appointment of ex-officio members on the subsidiaries of LIC; Permission for foreign deputation of Chairman and MDs of LIC; Permission for commercial Employment after Retirement for Chairman/ MDs, LIC and other executives of LIC; IRDA - Appointments of Chairperson and Members of IRDA; Service condition of Chairman, Members and employees of IRDA; Budget and Funds of RDA; Other matters relating to Brokerage



Sr. No.	e-mail address, telephone number of	telephone number of Appellate Authority	·
(1)	(2)	(3)	(4)
			agencies, entry of new companies and regulations of IRDA.
		13	Service Matters - Service matters, rules and regulations in all public sector insurance companies; Representations on service matters by employees of public sector insurance companies; Service matters of Development Officers/ Agents/ Intermediaries; Wage Revision/ Bonus/ VRS in LIC / Public Sector General Insurance Cos; Implementation of Pension Scheme/ policy matters on commercial employment. Citizen's Charter of Life Insurance Corporation Ltd.
18.	Under Secretary <u>usins2-dfs@nic.in</u>		Grievances - Public grievances against services provided by Public Sector Insurance Companies including AICL and IRDA other than on service matters; Periodical meetings of Public Grievances Officers of public sector insurance companies; Functioning of internal public grievances redressal machinery in public sector insurance companies; Functioning of external redressal machinery like Consumer Courts, Ombudsmen, LokAdalats, MACT and Courts etc; Appellate Authority constituted under Section 110H of the Insurance Act 1938. Citizen's Charter of Non Life Insurance Companies.
		I	Housekeeping - Care taking and maintenance of computers, furniture, photocopiers etc. in Insurance Division. I-card for staff and executives of Insurance Companies.
		I r F A	nsurance Sector Reforms - All matters relating to reforms in insurance sector; Reforms related amendments to Insurance Act, 1938, LIC Act, 1956, GIBNA, 1972, IRDA Act, 1999 and Actuaries Act, 2006; Implementation of Law Commission Reports. Pradhan Mantri Jeevan Jyoti Bima Yojana,

Sr. No.	e-mail address, telephone number of Central Public Information Officer (CPIO)	telephone number of Appellate Authority	
(1)	(2)	(3)	(4)
			Pradhan Mantri Suraksha Bima Yojana. Appointments - Policy issues concerning selection of Chief Executives in the PSU insurance companies including AICL; Appointment on the Boards of public sector non-life companies including AICL; Foreign deputation of Insurance executives; permission for Chief Executives of non-life companies including AICL.
			General Insurance: Review of the performance of General Insurance Companies including AICL; Matters relating to Insurance Schemes of Public Sector General Insurance Companies including AICL and audit paras thereon; Computerization of public sector general insurance companies; References relating to Surveyors and Agents of non-life PSICs; Foreign operations of public sector general insurance companies; Reference relating to Re-insurance, Third Party Administrators, Tariff Advisory Committee; Opening/ winding up of branches; Administration of War Risk (Marine Hull) Reinsurance Schemes, 1976; Reference from RBI on permission for release of foreign exchange for insurance policy abroad; Laying down of Annual reports of General Insurance Companies/ GIC/ AICL; Administration of PP Act in non-life insurance companies and references relating to Estate matters in those companies.
			Coordination - Work relating to Budgeting, Tax proposals, Budget Announcements relating to insurance, Annual Report, Economic Survey, India Reference Annual, Economic Editors Conference, PMO/ Cabinet References, CII & FICCI, within Insurance Division, matter related to e-payments in Insurance Companies, computerization of Insurance Companies.

Sr.	Name, Designation,	Name, Designation, e-	Details of allocated work
No.	e-mail address,		Details of allocated work
		telephone number of	
		Appellate Authority	
	Information Officer	(AA)	
(1)	(CPIO)	(2)	(4)
(1)	(2)	(3)	(4) Coordination work relating to the
			following Committees: - Standing
			Committee on Finance; Committee on
			Subordinate Legislation; Petitions Committee;
			Committee on Public Undertaking (COPU).
			Others - WTO multi-lateral/ bilateral
			agreements; Inter-Government agreement
			between India and any other country.
19.	Raghav Bhatt	A.K. Dogra	GST Cell - Oversee preparedness of all
	Deputy Director	Deputy Secretary	institutions under DFS to implement GST, to
	raghav.bhatt@nic.in(dogra.ak@nic.in	provide inputs to the "Banking, Financial & Insurance" Sectoral Group with reference to
	Tel.No.23748715)	(Tel.No.23340846)	GST, Coordination with concerned nodal
			Officer in D/o Revenue on GST, other matters
			related to coordination, rollout and
			implementation of GST w.r.t institutions under
20	Manish Kumar Mittal	Sanjay Kumar	administrative control of DFS, etc.
20.	Under Secretary	Deputy Secretary	Data Analysis (DA) - Reserve Bank of India Credit Policy – Busy Season – Slack Season
	•		and selective credit control; financial sector
	manish.mittal@gov.in	sanjay.kumar1971@nic.in	assessment and sectoral credit analysis;
	(Tel.No.23748717	dsdrt-dfs@nic.in (Tel. No. 23364063)	± 1 × 1 × 1 × 1
		(Tel. No. 23304003)	Banking Statistics regarding bank deposits
			and advances; deposits and advances of banks; rates of interest on bank deposits and
			advances; Dissemination of results and
			important information relating to RBI, IBA,
			studies on banking reforms; analysis of other
			international reports relevant to banking
			sector in India; Analysis of Reports of
			committees on Financial Sector Reforms etc.
			Management Information System – collection, collation of data relating to Banking Industry.
			Result Framework Document (RFD),
			Economic Survey, Outcome Budget, Budget
			Announcement and all budget related
			matters, PAC & CAG Audit Paras, Speeches
			of FM/MOS on different occasions.
		Gurdeep Singh	Work related to Information Technology, UN
		Deputy Secretary	e-Government Index & Digital Services, Work
			related to committee of Financial Sector

Sr. No.	e-mail address, telephone number of Central Public Information Officer (CPIO)	telephone number of Appellate Authority (AA)	
(1)	(2)	(3)	(4)
		gurdeep.m@nic.in (Tel.No.23748709)	Statistics. Cyber Security related work.
0.00	Arun Kumar Under Secretary sct@nic.in (Tel.No.23748725)	Surender Singh Deputy Secretary <u>surender.singh64@gov.in</u> (Tel. No. 23368993)	Welfare Section (Welfare) – Matters relating to recruitment, promotion and welfare measures of SC/ST/OBC/PH and Exservicemen in PSBs/FIs; matter of policy regarding reservation for these categories in PSBs/FIs, Insurance Companies, reservation matters in RRBs etc.
22.	P K Singh Under Secretary usac-dfs@nic.in acsec-bkg@nic.in (Tel. No.: 23748762)		Agriculture Credit (AC) – Agriculture Credit; Agricultural Debt Waiver and Debt Relief Scheme, 2008; matters relating to NABARD (except service matters), Agriculture Finance Corporation (except Service matters), State Legislations on the subject, Co-operative Banks (including Urban Co-operative Banks), World Bank, ADB and kfw aided projects relating to rural/agriculture credit, appeals made by co-operative banks, matters relating to Micro Finance, financial assistance to persons affected by natural calamities, riots disturbances, etc. Bank credit to KVIC, handloom and handicraft sector. Citizen Charter of NABARD.
23.	Shaurya Under Secretary	Deputy Secretary ashok.das61@nic.in (Tel. No. 23768736)	Regional Rural Banks (RRB) — Legislative matters with regard to RRB Act, 1976 and framing of rules there under; nomination of non-official directors on the Board of RRB, appointment of Chairman, Recommendation of RRBs, review of performance of RRBs, wage revision, manpower planning; laying of Annual Reports of all RRBs along with review thereof; formation of Staff Service Regulation and Promotion Rules for employees and officers of RRBs, IR matters of RRBs. Citizen's Charter of RRBs. Priority Sector Lending, loan to women under priority, weaker sections including SC/ST, PM's New 15 Point Programme for the Welfare of Minorities, Credit to minorities, Follow up action of Select Parameters recommended by

Sr. No.	e-mail address, telephone number of	telephone number of Appellate Authority	
(1)	(2)	(3)	(4)
			Sachar Committee, DRI Scheme, PSL loans to physically disabled persons.
24.	L C Trehan Under Secretary vigilance-dfs@nic.in	Dr. Sanjay Kumar Director dirvig-dfs@nic.in (Tel.No. 23362642)	Vigilance - Consultation with CVC/CTE; nomination of CVOs for PSBs/FIs; correspondence with CBI; Annual Action Plan on Anti-corruption measures; investigation of cases of frauds by CBI & RBI; matters under Prevention of Corruption Act; preventive vigilance; vigilance systems and procedures in RBI/PSBs/FIs and Insurance Companies; inquiry into complaints against GMs/EDs and CMDs of PSBs/FIs and Vigilance Surveillance over them; major frauds in PSBs (in India and abroad); PMO references on anti corruption measures; bank security; robberies & loss prevention in banks; sanction of prosecution in case of ED/CMDs; War Book matters; Annual Reports of CVC; Conduct Regulation in PSBs/FIs, employment after retirement regulations in PSBs; CVC/CBI references relating to DRTs/DRATs.
25.	Sh. Sanjay Kumar Jha Under Secretary sanjay.jha@nic.in (Tel No: 23748715)	Sushma Kindo Joint Director (Tel No. 23360250)	Pension Reforms (PR) - Coordinating and introducing Pension Reforms; Introduction of New Pension System and extension of its coverage to State Governments and unorganised sector and implementation of the Co-Contributory Swavalamban Scheme; Atal Pension Yojana; Creation of a Non-statutory Interim Pension Fund Regulatory and Development Authority and administrative matters relating thereto; Formulation of the Pension Fund Regulatory and Development Authority Bill, 2011 and its passage through the Parliament; Matters relating to the Investment Pattern for Non-Government Provident Funds, Superannuation Funds and Gratuity Funds.

Sr.	Name, Designation,	Nama Designation	Po 4 H a 1
No.	e-mail address, telephone number of Central Public Information Officer (CPIO)	telephone number of Appellate Authority (AA)	
(1)	(2)	(3)	(4)
26.	usfi-dfs@nic.in (Tel.No.23748771)	A.K. Dogra Deputy Secretary dogra.ak@nic.in (Tel.No.23340846)	Financial Inclusion (FI) - Work relating to financial inclusion;, cash handling an digital payment charges; On-boarding of merchants on digital payment platforms other than cards; Banking matters relating to digital payment platforms; Business Correspondents and allied financial inclusion matters, including collated financial inclusion inputs and reports for various purposes; Lead Bank Scheme, State Level Bankers' Committees, State Level Financial Inclusion Committees and District Level Coordination Committees, Bank Branch and ATM Network; Public grievance redress, Card acceptance infrastructure, e-Governance in Financial Institutions;; Matters relating to promotion of digital transactions, including digital payments, other than matters specifically allocated;; Space communication technology for financial inclusion. External cooperation matters relating to Financial Inclusion Division; e-SamikSha,
		anindita@nic.in (Tel.No.23748718)	Financial Inclusion; Pradhan Mantri Jan Dhan Yojana, Mission Office, Financial Inclusion Fund; Financial Inclusion Advisory Committee of RBI; Financial Stability and Development Council; Financial literacy; Minimum deposit balance, Direct Benefit Transfer; Matter Related to PMMY and Stand Up India.
27.	Amin Under Secretary drt@nic.in	Deputy Secretary sanjay.kumar1971@nic.in dsdrt-dfs@nic.in (Tel. No. 23364063)	Debts Recovery Tribunals (DRT) — Establishment of DRTs/DRATs under the Recovery of Debts due to Banks and Financial Institutions Act, 1993; framing or amending rules for implementing of the provisions of the DRT Act; filling up of the posts of Chairpersons, Presiding Officers, Registrars, Assistant Registrars, Recovery officers, and other posts in DRTs/DRATs; issuing clarifications/guidelines etc. on administrative matters/review; progress and disposal of cases by DRT/DRATs; recovery

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(1)	(2)	(3)	(4)
28.	Rajiv Kumar Asstt. Director (Official Language) ol@nic.in (Tel.No.23748744)	<u>sanjay.kumar1971@nic.in</u> (Tel. No. 23364063)	made by DRTs, budget provisions, monitoring, etc relating to DRTs/DRATs. Matter relating to CKYC. Monitoring and amendment of SARFAESI Act, RDDBFI Act, Matters of ARCs, Appointment of Registrar/MD & CEO, CERSAI, Ease of doing business, Central Registry. Education Loan and Vidya Laxmi Portal Hindi – Implementation of Official Language Policy of the Government, translation work relating to Parliament Questions, Standing Committees, Minutes of the Meetings; Hindi Teaching Scheme and other miscellaneous work as mentioned in induction material of DFS.

- 2. In case of any dispute, the Deputy Secretary (Coordination) will mark the RTI Applications to the concerned CPIO and in this regard the decision of the Deputy Secretary (Coordination) will be final and binding.
- 3. In Case of absence of the nominated CPIO/AA in the office, the Link Officer appointed by the Establishment Section from time to time, will dispose of all RTI related matters in place of nominated CPIO/AA as regular basis.
- 4. In case of superannuation, transfer and promotion etc. of the existing CPIOs/Appellate Authorities, the incumbent Under Secretary and Director/Deputy Secretary, appointed by the Establishment Section, will be deemed as CPIO and Appellate Authority, respectively, till further appointment of CPIOs/AAs by the Coordination Section is made.

(Jasmine James)

Tar muie James

Nodal Officer (RTI) / Deputy Secretary (Coord.)

Tel.No.011-23748731

All Officers in DFS.

Copy for Information to:-

- 1. PS to FM / PS to MOS (Finance).
- 2. PPS to Secretary (FS)
- 3. PPS to AS (FI), DFS.

Copy also to:-

NIC, DFS, with the request to upload this Order in the website of DFS.