

F.No. 6/35/2012-FI
Government of India
Ministry of Finance
Department of Financial Services

3rd Floor, Jeevan Deep Building,
New Delhi, dated the 7th Jan, 2012

To

Chairman/ CMDs of all PSBs
Chairmen of all RRBs (through Sponsor Banks)

Subject: Installation of Biometric Cash Dispensers in Rural and Semi-Urban Areas.

Sir / Madam,

I am directed to refer to the RFPs finalised by Public Sector Banks for "Outsourcing of Installation and Managed Services of Cash Dispensers" on a geographical clusters basis for various PSBs and RRBs.

2. The RFP had a provision that the bidder should provide all new CDs (not refurbished) with biometric functionality.

3. It is therefore requested to ensure that the CDs being provided, particularly in rural and semi-urban areas have facility for biometric authentication to enable customers to use the same.

Yours faithfully,

(Jitendar Kumar Mehan)

Under Secretary to Govt. of India (FI)

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