

F.No. 8/8/2012-BO.III
Government of India
Ministry of Finance
Department of Financial Services
(BO.III Section)

3rd Floor, Jeevan Deep Bldg,
Parliament Street, New Delhi.
March 2, 2016

To:

1. CGM, Customer Service Department, Reserve Bank of India, Mumbai.
2. CEO, IBA, Mumbai
3. CEOs of all Public Sector Banks
4. Chairperson, SBI and MDs of its Associate Banks.

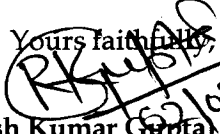
Subject: Submission of Digital Life Certificate (DLC) through Jeevan Pramaan Facility - reg.

Sir,

Department of Pension and Pensioners' Welfare (DPPW) has brought to the notice of this Department recent media reports wherein it has been reported that the facility of submitting Digital Life Certificate (DLC) online by the pensioners will be discontinued. DPPW has clarified that the said reports are not correct and a Press Release was accordingly issued by it on 30.11.2015 clarifying that there was no proposal to this effect. DPPW has further asked this Department to advise the banks in this regard.

2. It is accordingly reiterated that a pensioner can submit his/her Life Certificate either through the conventional method or availing the DLC methodology. Given the inherent benefits of DLC especially for very senior pensioners, Banks could encourage the pensioners, especially the old and infirm, to adopt this methodology. However, as adoption of DLC is a voluntary decision of the pensioner, it may be ensured that there is no discrimination against those pensioners who choose to submit the Life Certificate through the conventional means. To further promote adoption of DLC, Banks may facilitate pensioners who voluntarily offer to have their Life Certificate submitted online through the Jeevan Pramaan facility and provide necessary assistance for linking Aadhar number of the pensioner with their pension accounts. A copy of the letter received from DPPW is enclosed for your information.

3. It is requested that necessary instructions are issued to officials in your organization on above lines so that pensioners are not put to any inconvenience in this regard. Compliance to the above instructions may be indicated to this Department within a fortnight.

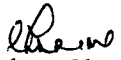
Yours faithfully,

(Rakesh Kumar Gupta)
CPIO/Under Secretary
Tel: 011-23348993

Encl: As above.

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4. Banks may further ensure that there is to be no discrimination against those pensioners who do not submit their DLC digitally through the Jeevan Pramaan facility. However, keeping in view the advantages inherent in the online submission of Digital Life Certificate to the pensioners, especially those who are in an advanced age or are suffering from any disease or infirmity, all pension disbursing banks may be advised to facilitate pensioners who voluntarily offer to have their Life certificates submitted online through the Jeevan Pramaan facility. The banks may also be requested to offer assistance to those pensioners who wish to link their Aadhaar number to their pension accounts.

Yours faithfully,


(Vandana Sharma)

Joint Secretary to the Government of India

Ph: 24625540

Copy to:

1. All Ministries/Departments of the Government (as per list enclosed) with the request to bring the advantages of linkage of Aadhaar number to the pension accounts to the knowledge of all employees, specially retiring employees at the time of processing their pension cases.
2. Pensioners' Associations (as per list enclosed).

Copy to: Secretary, Department of Electronic & Information technology,
Electronics Niketan, 6, CGO Complex, Lodhi Road, New Delhi.


(Vandana Sharma)

Joint Secretary to the Government of India